

## Weaser, Clare

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**From:** Rhodes, Alfene  
**Sent:** 21 November 2019 12:10  
**To:** Licensing; Lockett, Richard  
**Cc:** Weaser, Clare  
**Subject:** FW: Sugahill Objection

Dear all.

Please accept this a representation to the full variation at Sugahill Café SE26 4NL

I am making my representation as I believe the premises are not able to adhere to the licensing objectives namely The prevention of Public Nuisance and noise.

We have been receiving complaints since September 2017 and they are also sent to the SNT for Sydenham. Noise was difficult to witness in the beginning but communication was maintained with both the complainant and also the café. The Café owners agreed to keep its music to a reasonable level and things calmed a little. Complaints have been received on a regular basis since January this year. CER officers served an abatement notice on 16<sup>th</sup> August following previous visits when noise was witnessed.

This was breached and witnessed by CER officers on 19<sup>th</sup> August 2019. If a stat nuisance is witnessed again we will be taking action against the café which could either be the seizure of equipment or by way of FPN. We also have the option to take court action.

I have had conversations with other neighbours who are wary of reporting the problems they are experiencing due to the fear of reprisal. I have been informed the ward councillor is working with these residents.

In March 2019 I visited with PC Nick Gerry and carried out a full licensing visit and it was noted the CCTV wasn't accessible as required on their licence, signs that are required to be on display at the entrance/exit were also not present despite being asked to do this previously.

The addition of hours will only be an additional problem for the complainants. I do not believe the café owners will adhere to the conditions of the abatement notice served once the hours are increased. They are of the belief that because they have a licence to a given hour they can make as much noise as they want until then. I also do not believe the café owners have any regard for their neighbours.

I have no issues with the removal of the condition as applied.

Kind regards

Alfene Rhodes  
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